

Data Privacy - Global Tier1 Bank: Data Visas for global privacy laws

CHALLENGE

With over 40 million customers and operating in over 60 countries and territories, our key client saw the writing on the wall. This global reach brings an ever-increasing regulatory environment demanding priority over necessary fundamental business change. For data, this meant that a material shift was required to consider regulations upfront along with the data supply chain, including the individuals who use it and the purpose for which it is used.

Their existing global data sharing framework agreement process was impeding change with a heavily manual, slow and cumbersome process incorporating a minimum of four Word documents, each requiring four authorising signatures and would take up to four months to be actioned. At the back of these documents lay a chain of manual processes as lawyers applied changes to regulations, with corresponding updates to compliance procedures, which often meant that once authorising signatures were obtained the documents were often out of date.

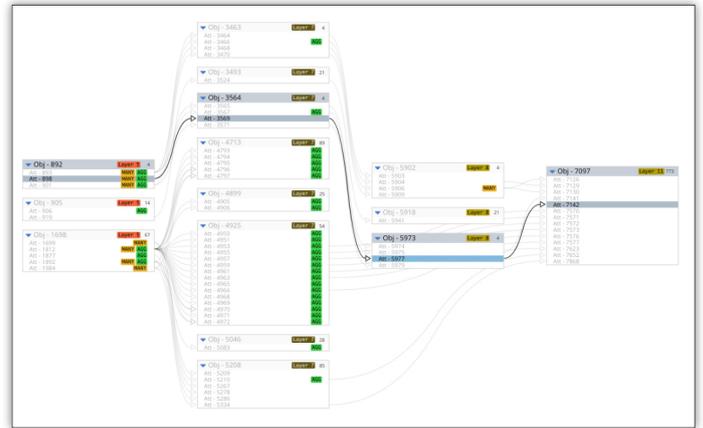
SOLUTION

Utilise Solidatus to 'digitise' and incorporate the global data privacy framework into the global cross-border data sharing agreements. These digitised frameworks provide the ability to produce process outputs (eg, automated approvals) to users and connect applications ensuring the participation of the relevant stakeholders in real-time. Solidatus provided the platform where not only inputs can be uploaded, eg, terms and conditions, but also to map meaningful relationships which are codified into the metadata and a query language to interrogate the models and automatically notify exceptions/breaches.

RESULT

The Solidatus-powered self-service solution provides instant answers to data access requests. Removing the up to four-month operational bottleneck, by streamlining contractual, legal and regulatory compliance requirements. Reducing documentation and bringing a more holistic, group-wide view of data sharing while remaining compliant with applicable laws and regulations.

The solution is linked to the underlying purposes for which data is shared, the sub-processes related to those purposes and the data categories related to these. This provides a real time view of what restrictions apply to existing processing.



This was all accomplished in six months by a handful of Solidatus users supported by in-house legal. It covers over 56 countries' data sharing frameworks and led to the removal of millions of business rules and reduction of almost 400 operational staff.

KEY POINTS

- Capability to digitise complex policies and map to multiple other organisational processes as well as external influencers (eg, regulations).
- Immediate outcome reports and traceability.
- Ability to assess the impact of future change, eg, if a new data privacy regulation comes into effect.
- Integrate Solidatus into your existing governance ecosystem.
- Full audit at any point from historic to future state. No content is being 'overwritten', instead a new fork is being established every time there is any change within the model or a relationship.

ABOUT SOLIDATUS

Solidatus is a specialised, powerful and modern data management tool. The simple, intuitive and flexible web-based application allows organisations to rapidly discover, visualise and understand how data flows through their systems and the relationships it has.