

# Utilities company builds regulatory data blueprint



By mapping key regulatory reports to their internal systems and processes, a leading water and sanitation company in the UK now has a reliable, single source of truth, which has led to the identification of gaps and removal of bottlenecks in controls and processes. This has improved data quality, process integrity, and governance. Initially manual, the process is now being automated and is part of their software development lifecycle. This engagement resulted in Solidatus being invited to join 'Datawell,' a data sharing initiative across the UK water sector.

## The challenge

Due to its crucial services and limited providers, water and sanitation in the UK is heavily regulated. The company was committed to improving its reporting and governance, but an audit of their data landscape revealed that outsourcing technology support had resulted in scattered systems and insufficient investment in process updates. This created mistrust in data collection, causing essential data to be kept in separate spreadsheets.

## With Solidatus, they now have:

### Regulatory compliance control center

- The team now has a connected, regulatory data blueprint with metadata from disparate inventories such as policies, reports, processes, systems, dataflows and risk and controls.
- The deep connections between their inventories and regulatory responsibilities are automatically visualized, revealing deep insight into their processes.
- Daily, they interrogate an evergreen, single source of truth bringing market resilience and the capability to instantly attest to their data.

#### **Change resilience**

- With a dynamic compliance roadmap that uses as-is, as-was, and to-be views of their data landscape, they can quickly evaluate the impact of change to their systems, policies, processes, and personnel, reducing assessment time from months to minutes.
- They regularly present relevant perspectives of their data environment and create persona-specific views, permitting timely discovery at lower cost.

